ClassMarker ☑

Import "Essay" Questions with CSV

User Guide

This guide will take you through the correct format to use for importing essay questions on ClassMarker.com

Import "essay" questions with CSV - Key considerations

- Maximum 50 Questions per import file.

- When uploading your import file, Questions are displayed for accuracy checking before saving to your account.

- Import files must be saved as .**CSV** comma separate format, with **UTF-8** character encoding (See below).

Let's get started

1. Download a sample CSV file from:
   https://www.classmarker.com/docs/importquestions/classmarker-essay-question-type-template.csv

2. Fill in your **Questions** and **Settings** into the correct columns using the below format.

   TIP: *If you have Questions and Answers in a separate excel file, you can copy columns of Questions and Answers directly into your ClassMarker Import file.*

Sample question

> **Explain how you would respond to a customer complaint over the phone?**
>
> ---

Columns titles and row values

The first **row** in your CSV file will always indicate the **type of question** you are importing, followed by **column titles**. To allow ClassMarker to understand which **question type** is being uploaded:-

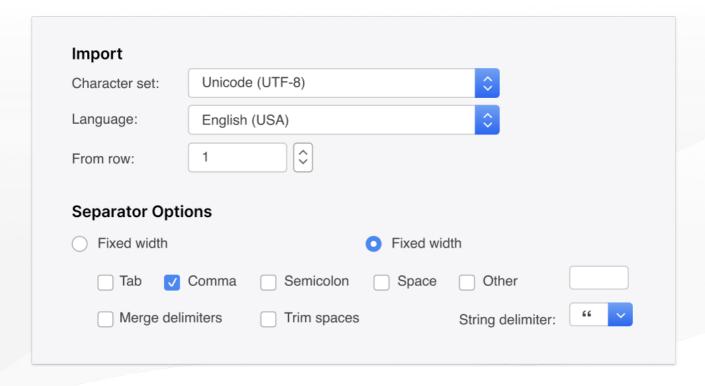|	
Cell A1 always indicates the question type.	Question type: essay
Column A will then repeat the question type for each question row	essay

Key: **Required Columns**, **Optional Columns**

	A	B	C	D	E
1	**Question type: essay**	**Parent category**	**Category**	**Correct feedback**	**Incorrect feedback**
2	essay	Customer service	Phone support	Well done	Please review Phone support unit

Column	Column title	Question rows values	Description
A	Question type: essay	essay	Always indicates the question type.
B	Parent category	Name of your parent category	Create these in ClassMarker before uploading.
C	Category	Name of your category	Create these in ClassMarker before uploading.
D	Correct feedback	Question feedback text	Shown when answered correctly.
E	Incorrect feedback	Question feedback text	Shown when answered incorrectly.

	F	G
1	**Points**	**Question**
2		**Explain how you would respond to a customer complaint over the phone?**

Column	Column title	Question rows values	Description
F	Points	10	Numeric point value. Can be 1 decimal place.
G	Questions	Explain how you would respond to a customer complaint over the phone?	Create these in ClassMarker before uploading.

Saving import files as CSV / UFT-8 format

1. Save your file as a .csv file

   a. **IMPORTANT: You must insure the Character set encoding is UTF-8** (See image above)

   b. Otherwise, single quotes, double quotes, dashes and other characters that are created in Microsoft documents may not display correctly due to incorrect character set encoding. For example you may see:

      • Iõm, instead of I'm OR
      • I◆m, instead of I'm

   c. If you see these invalid characters in your CSV file re save your files in UFT-8 Format, or upload your question and edit questions in ClassMarker to replace the correct characters.

2. Save with **comma separated** format

3. Save with **double quote** string delimiters

Import your CSV file to ClassMarker.com

See instructions on how to upload your CSV question import files here:
https://www.classmarker.com/online-testing/manual/#importquestions